**Social Prescribing Link Workers Suggested Induction Training**

**Skills**

* Working with patients to identify and understand their needs relating to health and wellbeing.
* Referring patients with varying levels of support to other organisations to enrich patient lives, ease loneliness and stress, or help individuals with housing or money issues.
* Establishing a network/directory of support organisations.
* Building relationships and local knowledge.

**Benefits**

* Addressing unmet patient needs and easing pressure on GP and other healthcare appts.
* (Average reduction of 28% demand on GP services)
* Reduction in number of preventable frequent flyer GP appts
* (Those without associated medical diagnosis/needs)
* Decreased pressure on receptionists dealing with multiple calls/visits from patients.
* Improvements in patients’ anxiety levels and in feelings about general health and quality of life.

**Training Requirements**

**External training**

* MOTIVATIONAL INTERVIEWING TRAINING
* MECC TRAINING (Making Every Contact Count)

**Induction training**

**Session 1: Introduction to General Practice**

* The partnership
* The list
* PCNS
* Federations
* Integrated Care
* How the SPLW fits into the PCN MDT

**Session 2: Introduction to Population Health Data**

* What does this tell you about your PCN population?

**Session 3: Policy and Protocol**

* Lone worker policy
* Keeping yourself Safe
* Confidentiality AND Keeping Information Safe

**Session 4: Introduction to Systmone**

* Working with test patients
* Navigating patient records
* Recording activity
* SNOMED Codes
* Recording ONS4
* PAM

**Session 5: Introduction to S1 Tools and Processes**

* Reviewing patient record
* Initial assessment tool
* Identifying needs/goals
* Care planning tool

**Session 6: Communicating with GP’s**

* How to record information on the patient record

**Session 7: Bluestream Mandatory Modules**

* Info.Gov.
* Health and Safety
* Fire
* GDPR
* Safeguarding adults L3
* Safeguarding Children L3
* Equality and Diversity
* Basic Life Support
* Conflict resolution
* Bullying and Harassment
* Complaints
* Customer Care
* Display Screen Equipment
* Accessible Information Standard
* Information Governance
* Whistleblowing

**Session 8: Introduction to Greater Peterborough Services**

* Research of local services for PCN and building directory
* Introduction to Health Coaching (Meeting with Solutions For Health)
* Understand their services
* How to refer in
* Links to Vivacity

**Session 9: Understanding Adult Social Care**

* Reablement
* Eligibility for care
* Assistive Technology
* Safeguarding

**Registration Required**

None however membership of forums is encouraged. Links below:

* MEMBERSHIPS - Future NHS Collaboration Platform
* WebEx training sessions
* FutureNHS Collaborative Knowledge Library
* Learning Guides
* Discussion Platforms
* <https://future.nhs.uk/system/login?nextURL=%2Fconnect%2Eti%2Fhome%2Fgrouphome>