# An opportunity to join the East of England Practice Managers Programme

East of England Leadership and Lifelong Learning

## **Programme description**

This leadership development programme will support Practice Managers to understand the organisational changes that are needed to respond to the changing context of care and why they are the best people to lead this work. Over five interconnected modules, culminating in a shared system-wide learning event, it will provide people with the opportunity to develop the skills and qualities needed to be effective and influential leaders of change in their Primary Care Network.

No one can make change happen on their own but as a leader you are the instrument, so the programme will start by supporting you to understand yourself and your impact on others. You will deepen your understanding about the changing context of care and gain an understanding of what that means for you, your practice and your PCN.

To support you to develop and build collaborative leadership back in your practice, you will engage your whole practice in completing a short and simple online survey to capture their perspectives. You will also invite and engage a leader from your practice/PCN to join you for part of the final session of the programme, enhancing your potential to take the learning back into your practice.

#### Who is the programme for?

The programme is for Practice Managers working within primary care and at scale across their PCNs.

#### **Programme Outline**

Tuesday 30 <sup>th</sup> March	Understanding yourself and your impact
09:00 - 12:30	This session will focus on providing people with the opportunity to gain a deeper insight into themselves and their impact. These insights will help people to understand the skills they need to develop in their role as leaders of change in primary care.
Tuesday 13 April	The changing context of care
09:00 - 12:30	This session will focus on gaining a deeper understanding of the current context of care and what that means for your practice, your PCN and the health system.
Tuesday 27 April	Understanding the changes that need to be made
09:00 - 12:30	This session will focus on clarifying the changes that need to be made, equipping you with a deeper understanding of how to make change happen.
Tuesday 11 May	Skills for change
09:00 - 12:30	The session will provide you with an opportunity to build and develop the skills that you most need to support you as a leader of change.
Tuesday 25 May	Collaborative leadership – engaging your practice and the wider system
10:00 - 14:00	The programme will close by supporting you to engage your practice and the wider system
(+ GP/system partners from 12:15 – 13:45)	and equip you with insights to work collaboratively in your own practice. You will have the opportunity to invite and engage a leader/partner from your practice/PCN to join to not only legitimise your role in change but to begin the collaborative relationships necessary for success.

The programme will be delivered virtually using Zoom which allows for large and small group work, lively conversations, connections across your peer group and the use of interactive tools and resources.

## How to apply

To find out more and apply for a place on the programme, follow <u>this link</u>. Applications close Wednesday 24<sup>th</sup> February, 5pm.

