Eclipse – 'Quick Wins' Guide

Contents

Quick Win 1

Patients with only smoking status required as 8th key care process

Select your pathway from the home screen – Click 'Diabetes'

The above tool bar will appear, click 'Action Plan'

On the next screen, scroll down to the bottom of the page to find -

Quick Action Plans	Total Patients	Total Patients needing tests	% Patients needing test	
Patients with only smoking status required as 8th key care process	46381	711	1.53%	View

Click 'View' to see the report.

Age	Type	Total Tests FY (12M)	HbA1c	Cholesterol	BP Sys	BP Dia	Weight (BMI)	ACR	eGFR	Smoking Status	Foot Screen	Eye Screen	Flu	CGM Upload	Frailty	SMURF Review
57	2	7 (7)	168 22/04/2021	10.8 22/04/2021	150 09/09/2021	74 09/09/2021	50.8 (22.0) 02/09/2021	92.6 02/09/2021	7 09/09/202	Ex 07/10/2020	✔ 01/10/2021	✘ 06/03/2017	✘ 07/10/2020	✕	🔍	▪
69	2	7 (7)	145 27/05/2021	5.4 27/05/2021	121 09/06/2021	77 09/06/2021	72.0 (31.2) 07/07/2021	0.0 04/06/2021	4 27/05/2021	Never 18/11/2019	✔ 9/06/2021	✔ 08/04/2021	✘ 28/09/2018	✕	🔍	▪
43	2	7 (7)	142 26/07/2021	7.9 26/07/2021	123 26/07/2021	77 26/07/2021	89.0 (31.9) 26/07/2021	1.6 26/07/2021	0 26/07/2021	Current 29/06/2020	✔ 26/07/2021	✘ 29/06/2020	✘	✕	🔍	▪
45	2	7 (7)	142 11/05/2021	3.5 11/05/2021	164 12/05/2021	90 12/05/2021	157.8 (45.9) 12/05/2021	15.4 12/05/2021	0 11/05/2021	Ex 07/04/2020	✔ 2/05/2021	✘ 16/05/2018	✔ 28/09/2021	✕	🔍	▪
82	2	7 (8)	136 19/05/2021	5.0 19/05/2021	147 18/08/2021	66 18/08/2021	94.4 (37.3) 22/07/2021	1.0 03/09/2021	8 07/10/2021	Ex 07/01/2021	✔ 19/05/2021	✘ 25/04/2019	✘	✕	🔍	▪

From here, you can export to Excel.

Data is colour coded -
Green - In range
Blue - Slightly above target
Amber - Moderate concern
Red - Action required

Action – Using your Excel document, sort the data by 'Smoking Status' and work through each line in turn.
Send a text message to all patients within this report via AccuRX or MJog – 'Are you still smoking? Reply Yes (Y) OR No(N) so that we can update your record.

Quick Win 2

Patients with only weight required as 8th key care process
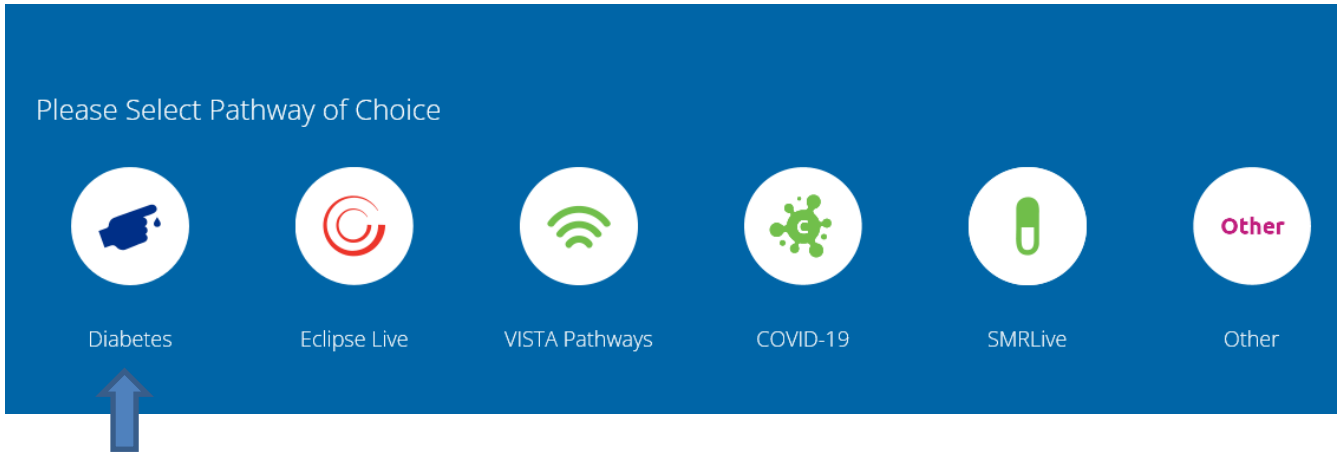
Select your pathway from the home screen – Click 'Diabetes'
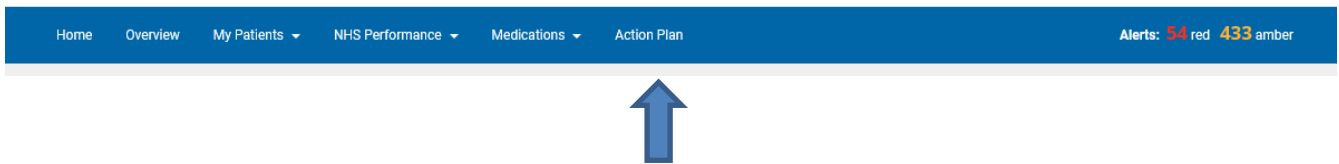
The above tool bar will appear, click 'Action Plan'

On the next screen, scroll down to the bottom of the page to find -

Quick Action Plans	Total Patients	Total Patients needing tests	% Patients needing test	
Patients with only weight required as 8th key care process	46381	391	0.84%	View

Click 'View' to see the report.
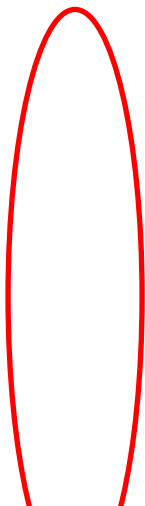
Age	Type	Total Tests FY (12M)	HbA1c	Cholesterol	BP Sys	BP Dia	Weight (BMI)	ACR	eGFR	Smoking Status	Foot Screen	Eye Screen	Flu	CGM Upload	Frailty	SMURF Review
54	2	7 (7)	108 19/07/2021	5.7 19/07/2021	130 19/07/2021	82 19/07/2021	88.0 (27.0) 28/02/2020	0.7 19/07/2021	90 19/07/2021	Never	✔ 29/09/2021	✔ 19/07/2021	✘ 20/04/2021		✕ 01/10/2016	🔍
52	2	7 (8)	102 20/07/2021	8.2 20/07/2021	111 28/07/2021	75 28/07/2021	138.0 (42.4) 24/12/2020	1.4 21/07/2021	90 20/07/2021	Never	✔ 20/07/2021	✔ 20/07/2021	✘ 17/01/2018		Moderate 20/07/2021	🔍
64	1	7 (8)	99 15/07/2021	3.0 11/08/2021	136 15/07/2021	65 15/07/2021	94.0 (31.8) 18/01/2021	0.0 15/07/2021	90 15/07/2021	Ex	✔ 15/07/2021	✔ 15/07/2021	✔ 28/09/2021		✕	🔍
62	2	7 (7)	99 20/10/2021	3.7 20/10/2021	150 02/11/2021	85 02/11/2021	127.0 (51.5) 09/07/2019	0.0 20/10/2021	90 20/10/2021	Ex	✔ 20/10/2021	✘ 02/09/2019	✘		Moderate 02/03/2020	🔍
38	2	7 (7)	97 30/06/2021	4.6 30/06/2021	105 30/06/2021	80 30/06/2021	94.0 (34.5) 19/03/2020	0.0 14/06/2021	90 14/06/2021	Never	✔ 30/06/2021	✔ 30/06/2021	✘ 19/07/2021 Last DNA: 12/09/2019		✕	🔍
49	2	7 (8)	96 01/09/2021	4.7 03/08/2021	116 03/08/2021	66 03/08/2021	144.2 (45.5) 26/11/2020	0.0 03/08/2021	90 21/07/2021	Never	✔ 03/08/2021	✔ 10/08/2021	✘ 29/10/2018		✕	🔍

From here, you can export to Excel. **Export to XL**

Data is colour coded -
Green - In range
Blue - Slightly above target
Amber - Moderate concern
Red - Action required

**Action** – Using your Excel document, sort the data by 'Weight (BMI)' and work through each line in turn.

Quick Win 3

Patients with only ACR required as 8th key care process
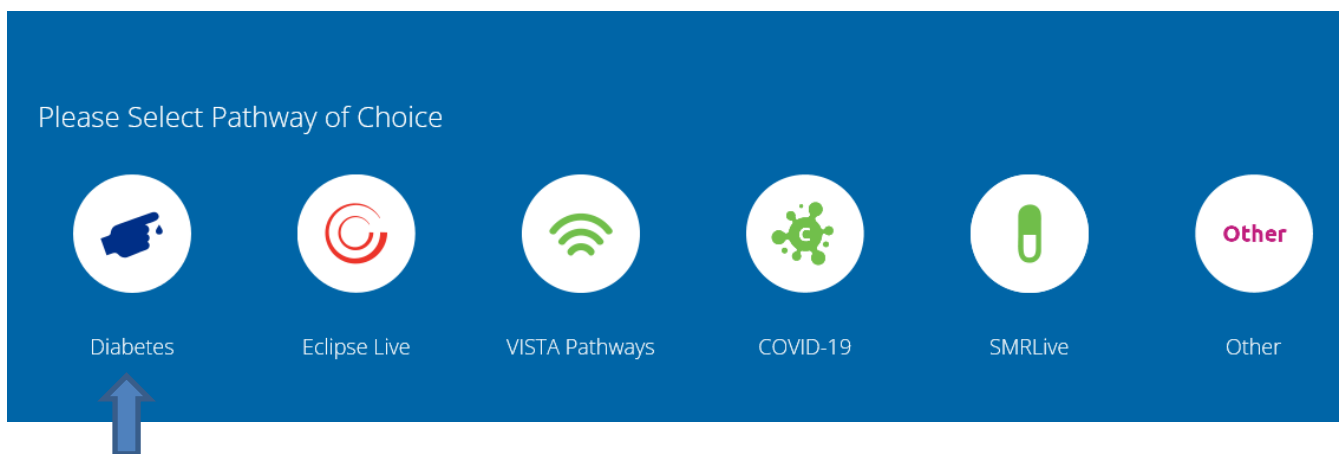
Select your pathway from the home screen – Click 'Diabetes'
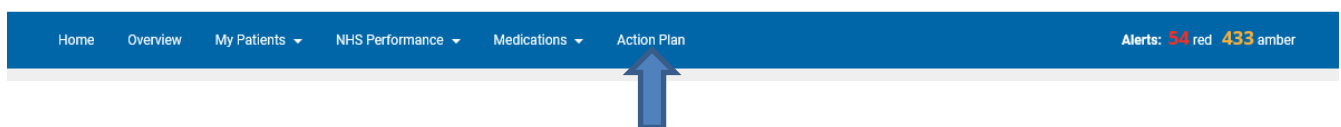
The above tool bar will appear, click 'Action Plan'

On the next screen, scroll down to the bottom of the page to find -

Quick Action Plans	Total Patients	Total Patients needing tests	% Patients needing test	
Patients with only ACR required as 8th key care process	46381	4085	8.81%	View

Click 'View' to see the report.
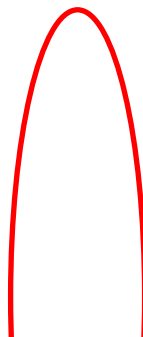
Age	Type	Total Tests FY (12M)	HbA1c ▾	Cholesterol	BP Sys	BP Dia	Weight (BMI)	ACR	eGFR	Smoking Status	Foot Screen	Eye Screen	Flu	CGM Upload	Frailty	SMUR Review
21	1	7 (7)	157 29/09/2021	5.4 29/09/2021	126 25/10/2021	79 25/10/2021	65.3 (23.3) 25/10/2021		90 29/09/2021	Never	✔ 25/10/2021	✖ 25/10/2021	✖		✖	🔍
54	2	7 (8)	154 06/10/2021	7.4 06/10/2021	159 18/10/2021	106 18/10/2021	102.0 (36.1) 18/10/2021	151.5 20/11/2020	64 06/10/2021	Current	✔ 18/10/2021	✖ 18/10/2021	✖		✖	🔍
56	2	7 (7)	146 28/05/2021	6.0 28/05/2021	112 28/05/2021	70 28/05/2021	97.7 (30.5) 28/05/2021		90 28/05/2021	Never	✔ 08/04/2021	✔ 11/06/2021	✖ 20/10/2021 Last DNA: 04/10/2021		✖	🔍
53	2	7 (7)	145 25/08/2021	3.6 25/08/2021	120 25/08/2021	80 25/08/2021	72.0 (25.8) 25/08/2021	3.2 12/06/2020	90 25/08/2021	Ex	✔ 20/10/2021	✔ 19/10/2021	✔ 08/10/2021	21/10/2021	✖	🔍
63	2	7 (7)	144 12/04/2021	3.7 12/04/2021	131 12/08/2021	64 12/08/2021	76.4 (26.7) 23/08/2021	16.2 29/05/2019	90 14/04/2021	Current	✔ 09/06/2021	✖ 09/06/2021	✖ 09/12/2016	09/12/2019	Moderate 09/06/2021	🔍

From here, you can export to Excel. **Export to XL**

Data is colour coded -
Green - In range
**Blue -** Slightly above target
**Amber -** Moderate concern
Red - Action required

Action – Using your Excel document, sort the data by 'ACR' and work through each line in turn.
For example, Missing Urine ACR, send a bulk message to relevant patients asking for them to drop off an early morning urine sample to any one of your Practices.
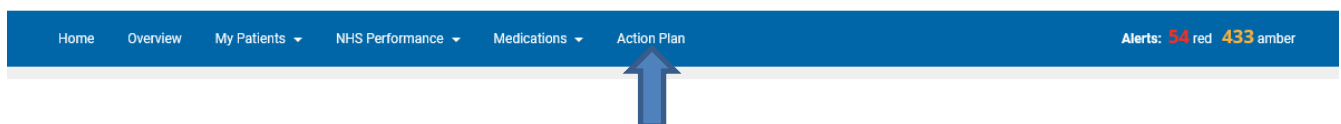
Please note: Ideally an Admin or Clinician needs to make the Pathology request for urinary ACR to support this process.

Quick Win 4

Patients with only Blood Pressure required as 8th key care process

Please Select Pathway of Choice

| Diabetes | Eclipse Live | VISTA Pathways | COVID-19 | SMRLive | Other |

Select your pathway from the home screen – Click 'Diabetes'

| Home | Overview | My Patients ▾ | NHS Performance ▾ | Medications ▾ | Action Plan | Alerts: 54 red 433 amber |

The above tool bar will appear, click 'Action Plan'

On the next screen, scroll down to the bottom of the page to find -

Quick Action Plans	Total Patients	Total Patients needing tests	% Patients needing test	
Patients with only blood pressure required as 8th key care process	46381	130	0.28%	View

Click 'View' to see the report.

Age	Type	Total Tests FY (12M)	HbA1c	Cholesterol	BP Sys	BP Dia	Weight (BMI)	ACR	eGFR	Smoking Status	Foot Screen	Eye Screen	Flu	CGM Upload	Frailty	SM Rev
53	2	7 (7)	107 08/06/2021	5.8 08/06/2021	135 24/06/2020	80 24/06/2020	99.0 (38.7) 06/08/2021	21.9 08/06/2021	90 05/08/2021	Never 06/09/2021	✔ 08/06/2021	✔ 26/10/2021	✖		✖	◯
21	1	7 (7)	96 23/06/2021	4.7 23/06/2021	124 04/06/2019	74 04/06/2019	55.0 (19.0) 23/06/2021	0.9 23/06/2021	90 23/06/2021	Never 23/06/2021	✔ 23/06/2021	✖	✔ 26/11/2020		✖	◯
56	2	7 (7)	93 21/05/2021	3.6 21/05/2021	127 13/11/2020	81 13/11/2020	92.0 (29.0) 23/06/2021	0.0 17/06/2021	74 21/09/2021	Never 17/06/2021	✔ 17/06/2021	✖ 23/12/2019	✔ 16/10/2021		✖	◯
70	2	7 (8)	93 21/09/2021	4.0 21/09/2021	129 15/12/2020	67 15/12/2020	75.0 (23.1) 31/08/2021	37.1 31/08/2021	90 21/09/2021	Current 30/09/2021	✔ 31/08/2021	✔ 27/10/2021	✖		Moderate 28/05/2020	◯
66	2	7 (7)	91 09/07/2021	3.9 07/07/2021	138 22/01/2019	80 22/01/2019	67.0 (25.1) 07/07/2021	0.0 08/07/2021	90 07/07/2021	Never 07/07/2021	✔ 07/07/2021	✖	✖ 30/10/2017		✖	◯
54	1	7 (8)	87 05/10/2021	5.9 05/10/2021	125 11/03/2021	80 11/03/2021	70.0 (27.0) 12/04/2021	0.6 20/10/2021	86 05/10/2021	Never 11/08/2021	✔ 19/10/2021	✔ 17/12/2020	✖		✖	◯
65	2	7 (8)	86 26/08/2021	3.4 26/08/2021	140 22/12/2020	72 22/12/2020	88.0 (29.7) 17/09/2021	0.0 11/05/2021	90 11/05/2021	Current 31/08/2021	✔ 17/09/2021	✔ 23/09/2021	✖ 22/11/2019		✖	◯

Data is colour coded -
Green - In range
Blue - Slightly above target
Amber - Moderate concern
Red - Action required

Action - Systolic BP>170 – This small group of patients will need a clinical review.

Quick Win 1.

7 Care Processes not 8

Please Select Pathway of Choice

Diabetes   Eclipse Live   VISTA Pathways   COVID-19   SMRLive   Other

Select your pathway

Home   Overview   My Patients ▾   NHS Performance ▾   Medications ▾   Action Plan   Alerts: 52 red 441 amber

My Patients

Home   Overview   My Patients ▾   NHS Performance ▾   Med

All Practices
All Diabetes

Type 1 Patients
Type 2 Patients
Priority Patients
Patients Needing Review (QTR3)
Patients Needing Intervention (QTR3)

Priority Patients

Patient List - **HbA1c out of range**

Show Patient Breakdown ⦿

Show Treatment Inertia ○

Change to: [7 of 8 Care Processes complete in current QOF year ▼] [Go]

The above screen will appear – using the drop down, select 7 of 8 care processes complete in current QoF year.

Patient List - **HbA1c out of range**

Show Patient Breakdown ⦿

Show Treatment Inertia ○

Age	Type	Total Tests FY (12M)	HbA1c ▾	Cholesterol	BP Sys	BP Dia	Weight (BMI)	ACR	eGFR	Smoking Status	Foot Screen
73	2	7 (8)	512 07/05/2021	4.3 07/05/2021	131 14/03/2021	77 14/03/2021	87.0 (30.1) 07/05/2021	0.0 02/06/2021	86 02/06/2021	Never 07/05/2021	✔ 07/05/2021
54	2	7 (7)	184 20/07/2021	2.8 20/07/2021	109 20/07/2021	66 20/07/2021	66.0 (20.9) 23/07/2021	1.6 20/07/2021	90 20/07/2021	Current 20/07/2021	✖ 24/12/2019
56	2	7 (7)	146 28/05/2021	6.0 28/05/2021	112 28/05/2021	70 28/05/2021	97.7 (30.5) 28/05/2021		90 28/05/2021	Never 08/04/2021	✔ 11/06/2021

If any of the fields are blank – the care process is missing. In this example – the urine Monovette is missing.

Export to XL

Export to Excel.

Action – Using your Excel document, filter by Care Process and identify the distinct cohorts that are missing each process, and act on each of these in turn.
For example, Missing Urine ACR, send a bulk message to relevant patients asking for them to drop off an early morning urine sample to any one of your Practices.

Please note: Ideally an Admin or Clinician needs to make the Pathology request for urinary ACR to support this process.

Quick Win 2.

HbA1c Not Tested, or HbA1c>100

Select your pathway

My Patients

Priority Patients

The above screen will appear – using the drop down, select the relevant report.

Patients without All 8 Treatment Standards Completed (12M)
HbA1c Not Tested
HbA1c out of range
Out of Range for 1 of 3 Tests and not tested in last 3M
7 of 8 Care Processes complete in current QOF year
Patients with 1 or more care processes due
Patients out of range for 1 or more care processes
HbA1c > 100
Systolic > 170
Cholesterol > 7
Out of Range for 1 of 3 Tests
Excepted in last 12 months
Out of Range for 3 of 3 Treatment Standards
Patients with Stage 4 or 5 Renal Failure (eGFR<30)
Patients Undergone Amputation
Without moderate/severe frailty with last BP > 140/80 in last 12 mths [DM019]
Without moderate/severe frailty with last HbA1c > 58 in last 12 mths [DM020]
Age > 40, no history of CVD, without moderate/severe frailty not treated with a statin (exc. type 2 & CVD risk < 10% in last 3 yrs) [DM022]

Age	Type	Total Tests FY (12M)	HbA1c	Cholesterol	BP Sys	BP Dia	Weight (BMI)	ACR	eGFR	Smoking Status	Foot Screen	Eye Screen	Flu	C U
57	2	0 (0)	161 05/02/2020	4.8 05/02/2020	145 12/03/2020	95 12/03/2020	102.8 (31.0) 05/02/2020		90 05/02/2020	Never 12/03/2020	✖ 05/02/2020	✖ 26/04/2018	✖ 04/11/2019	
15	1	0 (0)	158 23/11/2018				42.0 (14.9) 19/11/2018				✖	✖ 27/02/2020	✖ 18/12/2018	

Export the above screen to Excel

Export to XL

Sort by HbA1c data in Excel to prioritise patients for contact.

Action – HbA1c>100 This cohort of patients need a Clinical review, +/- a referral to Diabetes Specialist Nurses.
Action HbA1c not tested - Admin team to contact Patients to organise their Annual Diabetes check including HbA1c.

Quick Win 3.

Cholesterol >7 & Systolic Blood Pressure >170

Select your pathway

My Patients

Priority Patients

The above screen will appear – using the drop down, select the relevant report.

The report below will then appear.

Age	Type	Total Tests FY (12M)	HbA1c ▼	Cholesterol	BP Sys	BP Dia	Weight (BMI)	ACR	eGFR	Smoking Status	Foot Screen	Eye Screen	Flu
57	2	7 (7)	168 22/04/2021	10.8 22/04/2021	150 09/09/2021	74 09/09/2021	50.8 (22.0) 02/09/2021	92.6 02/09/2021	75 09/09/2021	Ex 07/10/2020	✔ 01/10/2021	✖ 06/03/2017	✖ 07/10/2020
44	2	5 (6)	159 30/04/2021	8.2 30/04/2021	150 12/02/2021	92 12/02/2021	88.0 (27.5) 06/05/2021		90 11/05/2021	Never 06/05/2021	✖	✔ 24/08/2021	✖
60	2	6 (6)	159 07/06/2021	8.6 07/06/2021	122 09/06/2021	80 09/06/2021	87.0 (28.4) 17/06/2021		90 07/06/2021	Current 09/06/2021	✖	✔ 29/07/2021	✖

Data is colour coded -
Green - In range
Blue - Slightly above target
Amber - Moderate concern
Red - Action required

Action, Cholesterol>7 – Clinical review of all patients with Cholesterol greater than 7 (alcohol and thyroid disease are common causes; 1/250 have familial hyper-lipidaemia).

Action Cholesterol with 5 - 6.9 - ask your Clinical Pharmacist or Other Prescriber to arrange for a message to be sent out to the relevant patients asking whether they would like to increase their Statins. Using AccuRX or MJog allows the patient to response with 'yes'.

Action, Systolic BP>170 – This small group of patients will need a clinical review.

Data Cleanse

Data is colour coded -
Green - In range
Blue - Slightly above target
Amber - Moderate concern
Red - Action required

On any of the tables that Eclipse creates, scan across and look for any rows that have red data, as these patients have not had reviews in over 1 year, and it is likely that the patient has moved out of the area/ registered elsewhere. Ensuring an accurate register helps ensure your results reflect your hard work.

Action – Find out when the last contact with the patient was; check Clinical System, within patient notes to see if the patient is no longer active, nor engaging with the Practice. Send task to Practice Manager to consider and begin the process to deduct them from your system.

Top Tip – Removing irrelevant data from the system can have a big impact on your overall ranked position, much the same as completing 1 extra CP can increase your position by up to 10 places.

Out of Range Searches
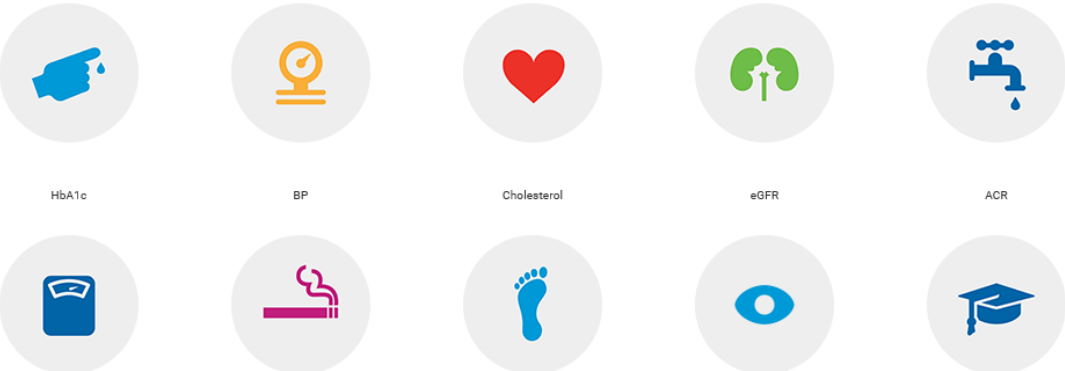

Select your pathway , then scroll down to the bottom of the page.

Select the relevant option, for example – HbA1c.

The screen below will then appear –

HbA1c   Patient Screening ▾

CCG - HbA1c (Rolling 12m) - % Patients Tested
● Up-to-date
● Overdue

15.1%

84.9%

HbA1c (Rolling 12m) - % Patients Tested
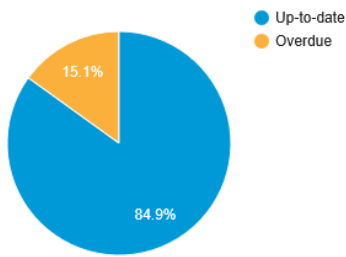
— CCG % Tested   — National % Tested
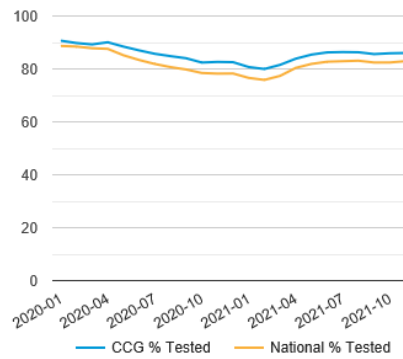
Patients Needing **HbA1c (Rolling 12M)** Test	View Patients ❯
Patients Not Meeting **HbA1c** Target	View Patients ❯
Surgery Analysis of Patients with **HbA1c (Rolling 12M)** Screening Undertaken	View Ranking ⌄
Surgery Analysis of Patients in Range for **HbA1c**	View Ranking ⌄

Select 'View Patients' not meeting HbA1c target.

Home   Overview   My Patients ▾   NHS Performance ▾   Medications ▾   Action Plan   Alerts: 83 red 462 amber

Patient List - HbA1c out of range

Show Patient Breakdown   ◉
Show Treatment Inertia   ○

Surgery	Age	Type	Total Tests FY (12M)	HbA1c	Cholesterol	BP Sys	BP Dia	Weight (BMI)	ACR	eGFR	Smoking Status	Foot Screen	Eye Screen	Flu	CGM Uplo…
PETERSFIELD MEDICAL PRACTICE	68	2	1 (4)	807 05/05/2021	3.4 31/10/2018	136 04/03/2021	80 04/03/2021	127.0 (45.5) 21/12/2018		58 26/01/2021	Never 28/09/2016	✔ 04/03/2021	✖ 23/02/2018	✖ 14/11/2019	
ALCONBURY SURGERY	16	1	2 (2)	774 18/10/2021	4.3 18/10/2021			42.0 (14.9) 19/11/2018				✖	✖ 27/02/2020	✖ 21/10/2020	
WELLSIDE SURGERY	72	2	6 (7)	742 02/09/2021	4.7 13/04/2021	140 02/09/2021	70 02/09/2021	69.0 (24.2) 01/03/2021	6.5 11/12/2019	85 26/08/2021	Never 25/08/2021	✔ 26/08/2021	✖ 13/12/2019	✔ 01/10/2021	

Export to XLS

Once the report above appears, you can export to excel.

Within Excel, you can filter the data to the range that you are looking for.

The same process can be followed for all performance status icons above.

Note: to access patient identifiable information, you need to login to Eclipse via - https://secure.nhspathways.org