# MIDLANDS AND EAST VETERANS SERVICE

# (MEVS)

NHS
Veterans' Mental Health Transition, Intervention and Liaison Service

Self-referrals and external referrals come through Mental Health Matters (MHM) who complete the universal referral form and first stage of consent.

Referral sent to the relevant TILS hub via secure e-mail from MHM

Initial telephone contact from hub within 5 working days. Appointment to be booked if required.

If no appointment required outcome form sent to MHM

NHS Hub to send out Friends and Families Test

completed by MHM

Appointment letter sent out. Admin to prepare assessment pack.

DNA

Send letter and call

2nd DNA – Call and e-mail

Complete outcome form for MHM and discharge

Attended

Face to face appointment. Complete MEVS Universal assessment form and consent form stage 2. Populate veteran's universal passport. Complete risk assessment forms

Seen in service for therapy

Signposting to other services

Liaison with MOD

Consider employment IPS employment support

Physical check up

Patient to access emotional helpline 24/7 if required

Welfare calls by MHM when requested by

Mini carers assessment and counselling

Consider if patient requires CTS

Summary of care plan to GP and Referrer

NHS HUB to send out FFT

Outcome form to MHM

1, 3 & 6 month follow up calls from MHM

Discharge

Long delay for therapy?

Offer therapy through WWTW

WWTW to collect outcome measures

1, 3 & 6 month follow up calls from MHM

Discharge

**Hubs to Complete**

**Mental Health Matters to Complete**

**Walking with the Wounded to Complete**