Cambridgeshire and Peterborough ICS Supervision Recommendation for Social Prescribers

Types of supervision	With Whom	Format	Description of supervision
Case management and professional development supervision	The Link Worker's Manager or the locality Personalised Care Lead Role (PCLR) employed through the GP Federations	➢ Weekly or fortnightly – 30 minutes with Manager/PCLR, dealing with stalled cases ➢ Monthly – 1 hour with Manager/PCLR for more formal case reviews ➢ 6 monthly professional development ➢ With other personalised care roles in the ICS.	✓ Case discussion of difficult cases ✓ Help identify and overcome difficulties ✓ Bounce and discuss ideas ✓ Safeguarding ✓ Wellbeing of Link worker An opportunity to consider how they wish to develop professionally "where do you want to be in 6 months?" ✓ Case discussion ✓ Opportunities to celebrate success ✓ Share difficulties ✓ Share knowledge eg. of new or local services ✓ Coaching opportunities

Types of supervision	With Whom	Format	Description of supervision
Clinical peer support	GP in the PCN - or could be provided in a group across the locality to create a group large enough.	➢ Monthly group session with a GP to discuss clinical aspects of cases. ➢ Urgent clinical queries on the day as per the practice arrangement (usual GP, duty GP etc) ➢ Ideally a group of 6-8 link workers	✓ Understand their role as part of the wider clincial team/MDT ✓ Understand primary care ✓ Put clinical context to their cases ✓ Ensure appropriate utilisation (appropriate cases, and not under utilisted) ✓ Guidance on difficult cases ✓ Ask questions ✓ Understand the systems they work in ✓ Understand what the boundaries of their roles are – eg when it's not their job!
Integrated locality support	"Integrated huddles" with other local organisations eg Local Authority, other NHS organisations Organised by the PCLRs	➢ Fortnightly or monthly forum	✓ Supporting personalised care roles to learn, develop and build relationships across the locality.