



General Practice Improvement Leads programme 2022/23

The General Practice Improvement Leads programme is an accredited personal development programme for those working in general practice, including GPs, practice managers, nurses, reception managers and senior administrators. Participants gain new perspectives, skills and confidence in using quality improvement tools and techniques (improvement science) for service redesign and leading colleagues and teams through change.

The programme is six days (three x two-day modules) with support sessions and an optional coaching call in between modules. The programme incorporates interactive elements, action learning and personal project work, with participants leading a **small-scale change improvement challenge** in their own practice.

Fundamentals of change and improvement (2 days)

The elements of successful change

Practical tools and techniques for making improvements

Human Dimensions of change (2 days)

How to engage others and work with them to make changes locally

Building effective relationships

Facilitation and presentation skills (2 days)

Approaches to use when working with groups
Creative tools and

Creative tools and techniques to help keep projects moving

Participant's own small-scale, specific improvement challenge

Participants must commit to attend all modules in the cohort and work actively on their improvement challenge - a specific problem or issue (normally <u>a process or system</u>) within the practice - that the participant is ready and able to address. For example, improving a specific recall system, optimising the triage process, improving the process for dealing with documents, increasing the uptake of online consultations. **The improvement challenge must be given at the application stage**. Individuals <u>must apply</u> for their own place.

This is a practical programme and participants will be expected to participate fully, including contributing actively to discussions and group work. Participants will provide updates on their progress throughout, using an electronic workbook and present a final summary of progress to date and learning at the final module.

Cohorts held IN PERSON

- For cohorts held in person (i.e. face-to-face), overnight accommodation (bed and breakfast only) is available if required, for the middle night of each module at no cost to delegates. Accommodation <u>must be requested at the application stage</u> and is booked centrally for delegates by the team.
- Travel costs are **not funded**. Delegates will need to arrange and cover the cost of their own travel as needed, including between workshop venue and overnight accommodation if these are not in the same place.

Cohorts held VIRTUALLY

• All sessions will be held on the MS Teams platform. Delegates should ensure they have sole use of a computer/laptop with working camera and sound.

There are up to 30 places available on each cohort held in person and 16 places for cohorts held virtually. Places are offered on a first come, first served basis for those who fulfil the application requirements set out above.

Dates for 2022/23 (to be held in person)

Module	Topic	Cohort 34 - VIRTUAL	Cohort 35 – LEEDS (in person)
	Preparatory Webinar	Tues 6th September 2022, 13:00-14:00	Wed 16th November 2022, 13:00-14:00
1	Module 1	Tues 13th and Wed 14th September 2022	Wed 23rd and Thurs 24th November 2022
	Support webinar 1	Tues 4th October 2022, 13:00-14:00	Thurs 15th December 2022, 13:00-14:00
2	Module 2	Tues 18th and Wed 19th October 2022	Wed 11th and Thurs 12th January 2023
	Support webinar 2	Wed 9th November 2022, 13:00-14:00	Wed 1st February 2023, 13:00-14:00
3	Module 3	Tues 29th and Wed 30th November 2022	Wed 22nd and Thurs 23rd February 2023
	Applications open	Mon 27 th June 2022	Thurs 1 st September 2022
	Applications close	Fri 26 th August 2022	Fri 4 th November 2022

Please note:

- Applications may close early if the cohort is oversubscribed.
- Cohorts are offered in person, based on current Covid guidelines. Applicants will be notified immediately of any changes.

Apply via this link: General Practice Improvement Leads application

For enquiries/queries, please contact england.capabilityt4c@nhs.net