**PLT: Quality Improvement (QI) That Makes a Difference: Getting Started**

Resources

1. **First Steps towards Quality Improvement**: an accessible handbook

<https://www.england.nhs.uk/improvement-hub/wp-content/uploads/sites/44/2011/06/service_improvement_guide_2014.pdf>

1. **Models to guide improvement in GP**

The Model for Improvement

https://qi.elft.nhs.uk/resource/the-model-for-improvement

The Change Model

Guide <https://www.england.nhs.uk/wp-content/uploads/2018/04/change-model-guide-v5.pdf>

1. **Measurement for improvement**

Comprehensive document <https://www.england.nhs.uk/improvement-hub/wp-content/uploads/sites/44/2017/11/How-to-Guide-for-Measurement-for-Improvement.pdf>

Videos https://www.youtube.com/watch?v=OzvDXoBB9Ps

<https://www.youtube.com/watch?v=Za1o77jAnbw>

1. **Tools**

Prioritisation (impact effort matrix): <https://www.cambscommunityservices.nhs.uk/media/cx5l4kbc/thinkqi-impact-vs-effort-matrix.pdf>

Setting aims: <https://www.ihi.org/library/model-for-improvement/setting-aims>

Aim statement worksheet: https://www.ihi.org/library/tools/aim-statement-worksheet

Process mapping:

Guide: https://aqua.nhs.uk/wp-content/uploads/2023/07/qsir-conventional-process-mapping.pdf

Video <https://qi.kentcht.nhs.uk/process-mapping/>

Essentials toolkit: <https://www.ihi.org/library/tools/quality-improvement-essentials-toolkit>